

HOW CAN WE MAKE YOUR RIDE BETTER?

Transit officials ride buses and trains to hear customer concerns firsthand

Miami-Dade County voters overwhelmingly approved the People's Transportation Plan in November 2002 and committed to funding much needed transit expansion.

Miami-Dade Transit has already made numerous improvements to its services, relying heavily on customer recommendations to make the system work even more efficiently.

On Monday, August 14, 2006, MDT management staff, including the director, began riding bus and rail to talk to customers and share their commuting experience.

"We will ride mover, rail, and all 107 bus routes," said Roosevelt Bradley, MDT's



director. "And we are committed to ensuring that our customers' ride is reliable and that they reach their destinations on time."

From August 21- 25, look for MDT staff in blue T-shirts that read "How can we make your ride better?" on the following bus routes and rail station:

Bus Routes: 38 and S

Metrorail Station: South Miami

If you would like the Miami-Dade Transit director to ride with you, please call 305-375-2597, or e-mail him at rbradley@miamidade.gov.

Delivering Excellence Every Day



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